# **KNOW BEFORE YOU GO**

# The Vortex of Attraction Canary Islands Cruise September 21 – October 5<sup>th</sup>, 2014

# How much time do I need to allow for embarking and disembarking?

For air arrivals and departures into either London Heathrow (LHR) or London Gatwick (LGW) Airport it is recommended that guests allow adequate time for transfer between the airport and pier, customs inspections and airport security checks. On the day of departure (September 21, 2014) flights should arrive no later than 11:30 am, and on the day the ship returns (October 5, 2014) flights should depart after 12:30 pm.

# Can I purchase transfers to/from the ship?

Transfers will be offered from both London Heathrow and Gatwick Airports to the ship on September 21<sup>st</sup>. The Celebrity Cruise transfer price is \$101 per person from the airport to the ship on September 21<sup>st</sup>. For those guests arriving early into London, on September 21<sup>st</sup> group transfers are offered by Life Journeys from a Central London location (Victoria Coach Station, 164 Buckingham Palace Rd.) or the three group hotels (see next section) at a rate of \$90 per person. On October 5<sup>th</sup> after the cruise, group transfers provided by Life Journeys will be available back to the airports (both Heathrow and Gatwick), Central London or the three group hotels at a rate of \$90 per person.

Distance from the London Heathrow Airport to the pier is 70 miles, approximately 1 3/4 hours driving time. From London Gatwick Airport to the pier it is 91 miles and approximately 2 hours driving time.

You must reserve your transfers directly with Life Journeys/Worldview Travel via your Account Login - <u>Click Here</u> <u>for LogIn</u>. Your flight details/travel plans are required in order to make those reservations. Full details are included with your confirmation invoice email.

# Pre and Post Hotel Options in London

In addition to checking various internet sites for hotel options, we have secured a block of rooms at three centrally-located hotels in London. Our current space includes 1 or 2 nights pre or post cruise. Additional nights or room types can be requested directly from our tour operator InterCruises. Space is limited and always subject to current availability at the time of the request. **Full details are included with your confirmation invoice email.** 

All reservations and inquires must be made directly with InterCruises in London. For our group rates, reference "Abraham-Hicks Group". A completed booking form must be submitted by fax or email directly to InterCruises. A confirmation will be emailed in return. **Full details are included with your confirmation invoice email.** 

## When may I embark the ship?

The Celebrity *Eclipse* departs from the City Cruise Terminal, Berth 101, Solent Road, Western Docks, Southampton at 4:30 pm on September 21<sup>st</sup>. **Embarkation begins at approximately 1:00pm.** Guests are requested to be onboard no later than 2 hours prior to sailing time. The pier phone number is 023 8071 0175.

## **Dining room arrangements**

Dining onboard is either early (6:15 pm) or late dining (8:45 pm) in the Moonlight Sonata Dining Room. We will have seating for our group in both times. All special dining requests must be made in advance of sailing through Life Journeys, and will be noted on your confirmation letter. **Table companion seating preferences must be given to Life Journeys by July 27, 2014.** For a buffet style restaurant, the Oceanview Café is complimentary and the attire is casual.

## **Reservation-Only Specialty Restaurants**

As delicious alternatives to the Main dining experience, you might consider one of the Specialty Restaurants onboard the Celebrity *Eclipse*. Murano is \$45, Tuscan Grille is \$35, and Qsine is \$45. All prices are per person and do require reservations.

## Can the dining room accommodate special diets?

Watching your salt, fat or sugar intake? Lactose intolerant, gluten-free or vegan? Advise us at the time of booking, and we'll be happy to accommodate most dietary requirements. Kosher meals and special medical diets must be pre-ordered. All requests must be made in writing by email to <u>special needs@rccl.com</u> and must include your booking number and guest names. Special requests must be made prior to final payment.

## What's included in the cruise price?

- All meals, including 24-hour room service, except in the specialty restaurants.
- Most entertainment, onboard activities, supervised kids programs and fitness center

# What's not included in the cruise price?

- Air Transportation or transfers to the ship
- Seminar fee of \$400 (billed separately by Life Journeys/Worldview Travel)
- Shore excursions in the various ports
- Alcoholic beverages, soft drinks, specialty coffees, telephone or internet access service, full service spa, beauty salon, fitness classes/personal trainer, babysitting, laundry/dry cleaning, photographs, casino gambling, and gratuities.

## **Stateroom Amenities**

All staterooms include: safe, direct dial telephone, thermostat-controlled air-conditioning, mini-bar, bathroom accessories, hairdryers and remote controlled color TV. Staterooms are equipped with both North American standard 110 volt and European standard 220 volt outlets.

# We're bringing the kids; any special activities for them?

Absolutely! Youth activities are directed and organized by a special staff of youth counselors. Fully supervised programs for children 3 (must be potty trained) to 17 are available. For children ages 3-6 activities include theme parties, treasure hunts and T-shirt decorating.

Ages 7-9: relay races, team trivia and fitness activities. Ages 10-12: pool Olympics, scavenger hunts and karaoke. For teens 13-17: pool and pizza parties, video games, disco, movies and more.

## **Ship Staff Gratuities**

Gratuities must be prepaid to Celebrity Cruises at final payment at the rate listed below for the entire cruise. This gratuity fee includes gratuities for the stateroom steward, head waiter, waiter and assistant waiter.

- Standard Stateroom: \$168.00 per person (\$12.00 per day)
- Concierge Class Staterooms: \$175.00 per person (\$12.50 per day).
- Suite Staterooms: \$217.00 per person (\$15.50 per day).

# When can I reserve my shore excursions?

You can pre-request your excursions with your booking number at <u>http://www.celebritycruises.com</u> or you can make your reservations when you board your ship – based upon availability. Pre-booking excursions is highly recommended! The last day to reserve shore excursions online is September 16, 2014.

# **Cruise Attire**

Guests can count on three basic types of attire;

- · Casual/port wear for days onboard or port: casual dresses, casual pants, walking shorts, polo shirts
- 11 Smart-Casual Nights: dresses, or slacks & blouse for women; sport shirts & trousers for men
- 3 Formal Nights: cocktail dress, gown or dressy pantsuit for women; tuxedo, suit or dinner jacket with slacks for men

No self-service laundry and ironing facilities are available. Full laundry services including pressing are available for a fee.

## May I bring my own liquor On-Board?

No beer or hard liquor may be brought onboard for consumption. Guests wishing to bring personal wine or champagne with them may do so, limited to two bottles per stateroom. When consumed in the dining room they will be subject to a \$25 corkage fee.

## Ship Contact Information

Your final preparation email (E-docs) will contain detailed information including the phone number for your ship and email address. The Internet Café is available for sending and receiving emails. Wireless internet is available from various locations onboard when bringing your own laptop. Charges of approximately 65 cents per minute will apply for this service and posted on your shipboard account. The Internet Café is open 24 hours a day with ample computers and you will be able to buy different minute packages onboard.

## Weather

Expected temperatures range from a low of 62° F (night) to a high of 82° F (day). It is advisable to check the internet for up-to-date weather conditions prior to sailing.

