



# KNOW BEFORE YOU GO

## ***"Miracles Happen" Alaskan Cruise Event***

**July 28 – August 4, 2013**

### ***How much time do I need to allow for embarking and disembarking?***

For air arrivals and departures into Seattle it is recommended guests allow adequate time for transfer between the airport and pier, customs inspections and airport security checks. On the day of departure (**July 28**) flights should arrive no later than **12:00 Noon** and on the day the ship returns (**August 4**) flights should depart after **11:30 AM**. **Important: Please be aware Alaskan sailings DO make one stop in Canada.**

### ***Can I purchase transfers from the airport to the ship?***

If you are arriving in the Seattle airport on the day of sailing you may add transfers to the ship for \$28.00 per person each direction. These transfers are provided by Holland America and **must be added to your cruise booking by July 5<sup>th</sup>**. Flight numbers and details are required for your reservations. All transfer requests must be made in writing to [asavage@worldviewtravel.com](mailto:asavage@worldviewtravel.com). Taxis run approximately \$50 and are faster and less expensive if you have more than one person in your party. You are 40 minutes away from the ship terminal.

### ***When may I embark the ship?***

The *m/s Oosterdam* departs from **Pier 91** at 4:00 pm. **Embarkation begins at approximately 11:30 am.** Guests are requested to be on board no later than 90 minutes prior to sailing time. Lunch is served in the Lido Café until 2:45pm. The Pier address is: 2001 W. Garfield St. Seattle, WA. For those driving, parking is available at Republic Parking at \$22 (plus tax) per day. [www.rpnw.com](http://www.rpnw.com) 206-783-4144, Ext 1113.

### ***Hotel Reservations***

For those arriving early, downtown Seattle is located only about 15 minutes from the Port. There are many good discount internet sites available for booking hotels, such as [www.hotels.com](http://www.hotels.com) or [www.kayak.com](http://www.kayak.com), both offering a variety of different-priced hotel options.

### ***Dining***

Our group will use "Anytime Dining" which allows you the flexibility to dine anytime between 5:15 pm to 8:30 pm. With "Anytime Dining" the choice is yours, whether you want the gracious service and stellar dining experience in the Main Dining Room or a more casual meal in the Lido where you can choose either the buffet or a made-to-order meal. Also, room service is available and is complimentary.

### ***Reservation-Only Dining Room***

As a delicious alternative to the main dining room, try the Pinnacle Grill Restaurant. This elegant specialty restaurant is by reservation only which can be made onboard or online in advance. There is a \$25.00 per person charge for this wonderful experience. In addition, try delicious Italian cuisine at Canaletto's for \$10 per person.

### ***Can the Dining Room accommodate special diets?***

Watching your salt, fat or sugar intake? Going Vegetarian? Advise us at the time of booking and we'll be happy to accommodate any special diets. Gluten-free or special medical diets must be pre-ordered a minimum of 60 days prior to sailing. These do require a form submission to Holland America directly. Contact Life Journeys/Worldview Travel to request this form.

### ***What's included in the Cruise Price?***

- All meals, including room service, except in the specialty "reservations only" restaurants.
- Most entertainment & activities onboard.
- The full seminar program and special events for the group.

### ***What's not included in the price?***

- Air Transportation cost or transfers to the ship
- Shore excursions in the various ports
- On board: sodas, alcoholic beverages and bottled water, telephone calls or internet access service, spa treatments, laundry or dry cleaning, photographs, casino gambling, and gratuities (Fee is per person/per day, \$12 for suites, \$11.50 for non-suites for the duration of the cruise).

### ***Stateroom Details***

All staterooms include: Double closets, full length mirrors, extra-deep chest of drawers, safe, hairdryers, refrigerators, multi-channel music system, remote-controlled color TV and DVD players. Staterooms are equipped with both North American standard 110 volt and European Standard 220 volt outlets.

### ***May I bring my own liquor On-Board?***

Only wine and champagne are allowed. A corkage fee will be charged for wine or champagne brought to the restaurants or bars for consumption.

### ***Cruise Attire***

Casual wear will be appropriate for days onboard. For evening wear, count on two basic types of attire.

- Casual: dresses, or slacks & blouse for women; sport shirts & trousers for men
- Formal: cocktail dresses for women; suits & ties, or tuxedos for men

There are two formal nights, one cocktail party, and the rest casual. No self service laundry or ironing facilities are available. Full laundry services, including pressing, are available for a fee.

### ***Are there any special activities for kids?***

Absolutely! Holland America's Club HAL®, a special, fully supervised program for children 3 (must be potty trained) to 17, has lots of cool stuff for kids. For tweens 8 to 12 and teens 13 to 17 there's miniature golf, pool and pizza parties, video games, disco, movies and more. The chefs have even designed a special menu that has all their favorites including pizza, hamburgers, hot dogs, and fish 'n' chips. Club HAL will be open during our seminar times. <http://www.hollandamerica.com/cruise-vacation-onboard/Activities.action#>

### ***When can I reserve my shore excursions?***

Booking shore trips are usually available between 120-60 days before sailing. Pre-booking excursions is highly recommended. You can pre-book your excursions with your booking number up to 4 days prior to sailing at <http://www.hollandamerica.com/cruise-destinations/ShoreExcursions.action> or by calling Holland America at 877-932-4259. You may also make arrangements when you board your ship at the Excursions Desk.

### ***Ship Contact Information***

Your E-Documentation packet will contain detailed information including the phone number and email address for your ship. The Internet Café is available for sending and receiving emails and is open 24 hours a day. You are able to buy different minute packages on-board. Wireless internet is available from various locations on-board for your laptop, but not in the staterooms. Charges for internet access will be posted to your ship board account.

### ***Weather***

Expected temperatures range from a low of 50° F (night) to a high of 65° F (day). Layered clothing is suggested, along with a folding umbrella in case of rain or mist. It is advisable to check the internet for up-to-date weather conditions prior to sailing. Bringing binoculars would also enhance viewing scenery.



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