

Frequently Asked Questions

2020 Blueprint Cruise | March 28 – April 4, 2020

How much time do I need to allow for embarking and disembarking?

For air arrivals and departures into Ft. Lauderdale it is recommended guests allow adequate time for transfer between the airport and pier, customs inspections and airport security checks. On the day of departure (**March 28th**) flights should arrive to Ft. Lauderdale (FLL) no later than **2:00 pm** and to Miami (MIA) no later than **1:00 pm**. On the day the ship returns (**April 4th**) flights should depart after **11:00 am** from Ft. Lauderdale and after **1:00 pm** from Miami.

Can I purchase transfers from the airport to the ship?

If you are arriving in the Ft. Lauderdale airport on the day of sailing you may add transfers to the ship. The cost of these transfers will be \$19 per person each direction from Ft. Lauderdale and \$29 from Miami International. [Flight numbers and details are required for your reservations.](#) Taxis run approximately \$20 from Ft. Lauderdale and are faster and less expensive if more than one is traveling. The approximate cost of a taxi from Miami is \$75.

When and where may I embark the ship?

The m/s Nieuw Amsterdam departs from **the Port Everglades Ship Terminal** at 5:00 pm. **Pier address: 2026 Eller Drive, Ft. Lauderdale, FL 33316. Embarkation begins at approximately 12:00 noon, and you will not be allowed to check in prior to that time.** Guests are required to be on board no later than 90 minutes prior to sailing time. Lunch is served in the Lido Café until 4:00 pm.

Is there parking at the pier?

Within the port facility there is a parking garage managed by USA Parking. Please check directly with parking lot for rates. Just outside the port facility is Park N' Fly Parking. Park N' Fly offers complimentary shuttles from the lot to the ship's terminal. Phone: (954) 779-1776 or www.pnf.com.

Are there hotels near Port Everglades?

For those passengers who need airfare from the U.S., the Travel Edge Air Department can give you a free quote for the best fare and schedule. Please contact Lynn at 714-540-7400 ext. 1226 or email her at lynn.horton@traveledge.com. Please include requested dates and times with all email requests. There are many good discount internet sites available, such as www.hotels.com or www.kayak.com, both offering a variety of different-priced hotel options. A Ft. Lauderdale airport hotel is approx. 10 minutes from the Port Everglades.

How do I make dining room arrangements?

We have reserved a section just for our group in the Dining Room at 8:00 pm. This dining time fits our event schedule. You will also get to dine with other participants from our group. For a buffet style restaurant, you can try the Lido Restaurant on the Lido Deck, where you can choose from the buffet or a made-to-order meal and attire is very casual. Room service is also available and is complimentary.

Are there other dining options?

As a delicious alternative to the main dining room, you might consider the Pinnacle Grill, Tamarind or Canaletto Restaurants. The Pinnacle Grill offers a level of elegant sophistication unmatched anywhere. Enjoy the Tamarind for food evoking the rich culinary traditions of Southeast Asia, China and Japan. The Canaletto Restaurant offers an authentic Italian experience. There is a \$35 per person charge for the Pinnacle Grill, \$25 for Tamarind and \$15.00 for Canaletto. Reservations can be made onboard or online once you have completed check-in. If you would like to speak to someone regarding these dining reservations in advance, you can call Ship Services at 800-541-1576.

Can the Dining Room accommodate special diets?

Watching your salt, fat or sugar intake? Going vegan? Advise us at the time of booking and we'll be happy to accommodate any special diets. Holland America offers vegetarian options at each meal and also has a separate Vegetarian and Vegan menu in the Dining Room. Special medical diets must be pre-ordered a minimum of 60 days prior to sailing. These require submission to Holland America directly. Please use this link to communicate your medical dietary request once your booking has been confirmed: book.hollandamerica.com/specialServices.

Are there any special activities for kids?

Holland America provides a wide variety of exciting youth and teen friendly activities and facilities for guests ages 3 to 17. Holland America's Club HAL®, a special, fully supervised program for children 3 (must be potty trained) to 7 has activities such as storytelling, fabric painting, indoor games, arts and crafts, drawing contests, ice-cream sundae parties and more. For tweens 9 to 12 and teens 13 to 17 there is miniature golf, pool and pizza parties, video games, disco, movies and more. The ship's chefs have even designed a special menu that has all their favorites including pizza, hamburgers, hot dogs, and fish 'n' chips.

May I bring my own liquor On-Board?

Only wine and champagne are allowed. A corkage fee of US\$18.00 applies to wine and champagne brought to the restaurants or bars for consumption.

When can I reserve my shore excursions?

Parasailing, deep-sea fishing, snorkeling and scuba diving are only a few of the many exciting shore excursions offered in every port. You can reserve your shore excursions in advance by going online book.hollandamerica.com/ or call the Shore Excursion desk at 888-425-9376. You will need your Holland America booking number. Shore excursions can be booked online up to 5 days prior to sailing online, or you can make your arrangements when you board the ship. Pre-booking excursions is highly recommended as some will sell out by sailing.

What amenities and features are staterooms equipped with?

All staterooms include: safe, hairdryer, mini-bar, multi-channel music system, flat panel TV, DVD player and telephone. Staterooms are equipped with both North American standard 110 volt and European Standard 220 volt outlets.

What's included in the Cruise Price?

- All meals, including room service, and lodging
 - Most cruise line entertainment & activities onboard
 - The Blueprint.com Main Program / Workshop Presentation for the entire group
 - **FREE SHIPBOARD CREDIT* INCLUDED WITH YOUR BOOKING** – only applies to 1st and 2nd person in each cabin
 - **\$50 Shipboard Credit per person – Interior and Ocean-View Staterooms**
 - **\$100 Shipboard Credit per person – Verandah Staterooms**
 - **\$150 Shipboard Credit per person – All Suites**
- *Shipboard credit can be applied toward excursions, the spa, specialty restaurants, and more onboard the ship.
- For all those items not included in the cruise price, please refer to the section "What's not included in the cruise price?"

What's not included in the price?

- Air Transportation cost or transfers to the ship
- Shore excursions in the various ports
- Dining in the specialty restaurants: The Pinnacle Grill, Tamarind & Canaletto
- Gratuities; US\$14.50 per person per day for non-suite cabins or \$16.00 per person per day for suites
- Additional onboard services; sodas, alcoholic beverages, bottled water, telephone calls, internet access, spa treatments, laundry or dry cleaning, photographs, casino gambling and Blueprint.com Premium Events.

What's the difference between the cabin types?

- The primary difference in cabin types (within each category) is based on the location on the ship. Refer to the deck plans to view location.

When are deposits and payments due?

- \$350.00 per person deposit due upon booking
- Final payment due January 7, 2020
- **All participants must make their cruise reservations through Life Journeys**

What is appropriate cruise attire?

Casual wear will be appropriate for days onboard. For evening wear, count on two basic types of attire:

- Casual: dresses, or slacks & blouse for women; sport shirts & trousers for men
- Gala: cocktail dresses for women; suits & ties for men

There are two Gala nights, and the rest are casual. Please note no flip flops or shorts allowed in the Main Dining Room, or any of the specialty restaurants for dinner. The attire is very casual at all times in the Lido Buffet on the Lido Deck.

No self-service laundry or ironing facilities are available onboard. Full laundry services are available for a fee.

How do we contact the ship? Will there be any Wi-Fi on-board?

Your E-Documentation packet will contain detailed information including the phone number for your ship. The Internet Café has workstations available for sending and receiving emails and is open 24 hours a day. Wireless internet is available throughout the ship and guests may use their laptop computer or other wireless internet enabled device to purchase and connect to the wireless internet service onboard. Different priced plans are available to accommodate individual needs. Charges for internet access will be posted to your ship board account.

What range of weather should I plan for?

Expected temperatures range from a low of 60° F (night) to a high of 85° F (day). It is advisable to check the internet for up-to-date weather conditions prior to sailing.



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