

# KNOW BEFORE YOU GO

## Miracles Happen at Sea Caribbean Cruise

**February 22 – March 1, 2015**

### ***How much time do I need to allow for embarking and disembarking?***

For air arrivals and departures into Ft. Lauderdale it is recommended guests allow adequate time for transfer between the airport and pier, customs inspections and airport security checks. On the day of departure (**Feb. 22<sup>nd</sup>**) flights should arrive Ft. Lauderdale no later than **12:30 pm** and Miami no later than **11:30 am**. On the day the ship returns (**Mar 1<sup>st</sup>**) flights should depart after **12:00 pm** from Ft. Lauderdale and after **1:00 pm** from Miami.

### ***Can I purchase transfers from the airport to the ship?***

If you are arriving in the Ft. Lauderdale airport on the day of sailing you may add transfers to the ship. The cost of these transfers will be \$19 per person each direction from Ft. Lauderdale and \$30 from Miami International. Flight numbers and details are required for your reservations. Taxis run approximately \$20 from Ft. Lauderdale and are faster and less expensive if more than one is traveling. The approximate cost of a taxi from Miami is \$75.

### ***When may I embark the ship?***

The *m/s Nieuw Amsterdam* departs from the **Port Everglades Ship Terminal** at 4:00 pm. **Pier address: 2026 Eller Drive, Ft. Lauderdale, FL 33316. Embarkation begins at approximately 11:30 am, and you will not be allowed to check in prior to that time.** Guests are requested to be on board no later than 90 minutes prior to sailing time. Lunch is served in the Lido Café until 4:00 pm.

### ***Pier Parking***

Within the port facility there is a parking garage managed by USA Parking. Please check directly with parking lot for rates. Just outside the port facility is Park N' Fly Parking. Park N' Fly offers complimentary shuttles from the lot to the ship's terminal. Phone: (954) 779-1776.

### ***Hotel Recommendations***

For those arriving early – a Ft. Lauderdale airport hotel is approximately 10 minutes from the Port Everglades. Check websites like [www.hotels.com](http://www.hotels.com) or [www.kayak.com](http://www.kayak.com) for details.

### ***Making dining room arrangements?***

Our group will have three dining options – Early dining (5:45 pm) and Late dining (8:00 pm), where you will be seated with other group members, or “Anytime Dining” which allows you the flexibility to dine anytime between 5:15 pm to 8:30 (but you will not be seated with other group members). Your selection is noted on your confirmation letter. **If you have friends or family in other cabins that you are dining with you must inform us other no later than December 22<sup>nd</sup> in order to have those requests given to the ship. All requests must be in writing.** For a buffet style restaurant, you can try the Lido Restaurant on the Lido Deck which is complimentary and attire is very casual. Also, room service is available and is complimentary.

### ***Reservation-Only Dining Room***

As a delicious alternative to the main dining room, you might consider the Pinnacle Grill, Tamarind or Canaletto Restaurants. Refined and luxurious, the Pinnacle Grill represents the pinnacle of exceptional dining. Tamarind features cuisine that rivals the top restaurants on land and is located on the uppermost deck, providing stunning panoramic views. The Canaletto Restaurant offers an authentic Italian experience. There is a \$29 per person charge for the Pinnacle Grill, \$20 per person for Tamarind and \$10.00 per person for Canaletto. Reservations can be made onboard or online once you have completed check-in. If you would like to speak to someone regarding these dining reservations in advance, you can call Ship Services at 800-541-1576.

### ***Can the Dining Room accommodate special diets?***

Watching your salt, fat or sugar intake? Going Vegan? Please advise us at the time of booking and we'll be happy to accommodate any special diets. Gluten-free, diabetic, or special medical diets must be pre-ordered a minimum of 60 days prior to sailing. Contact Life Journeys/Worldview Travel by email to organize these special requests.

### ***Are there any special activities for kids?***

Holland America's provide a wide variety of exciting youth and teen friendly activities and facilities for guests ages 3 to 17. Holland America's Club HAL®, a special, fully supervised program for children 3 (must be potty trained) to 7 has such activities as story telling, fabric painting, indoor games, arts and crafts, drawing contests, ice-cream sundae parties and more. For tweens 9 to 12 and teens 13 to 17 there's miniature golf, pool and pizza parties, video games, disco, movies and more. The ship's chefs have even designed a special menu that has all their favorites including pizza, hamburgers, hot dogs, and fish 'n' chips.

### ***May I bring my own liquor On-Board?***

Only wine and champagne are allowed. A corkage fee of US\$18.00 applies to wine and champagne brought to the restaurants or bars for consumption.

### ***When can I reserve my shore excursions?***

Parasailing, deep sea fishing, snorkeling and scuba diving are only a few of the many exciting shore excursions offered in every port. You can reserve your shore excursions in advance by clicking <https://hollandamerica.com/shoreexcursions> or call the Shore Excursion desk at 888-425-9376. You will need your Holland America booking number. Shore excursions can be booked online up to 5 days prior to sailing online, or you can make your arrangements when you board the ship. Pre-booking excursions is highly recommended as some will sell out by sailing.

### ***Stateroom Details***

All staterooms include: safe, hairdryer, mini-bar, multi-channel music system, flat panel TV, DVD player and telephone. Staterooms are equipped with both North American standard 110 volt and European Standard 220 volt outlets.

### ***What's included in the Cruise Price?***

- All meals, including room service, except in the alternative restaurants: Pinnacle Grill, Tamarind and Canaletto.
- Most cruise line entertainment & activities onboard
- The full seminar program and special events for the group

### ***What's not included in the price?***

- Air Transportation cost or transfers to the ship
- Shore excursions in the various ports
- Gratuities; US\$12.00 per person/per day.
- Additional onboard services; sodas, alcoholic beverages, bottled water, telephone calls, internet access, spa treatments, laundry or dry cleaning, photographs, and casino gambling.

### ***Cruise Attire***

Casual wear will be appropriate for days onboard. For evening wear, count on two basic types of attire.

- Casual: dresses, or slacks & blouse for women; sport shirts & trousers for men
- Formal: cocktail dresses for women; suits & ties, or tuxedos for men

There are two formal nights, and the rest are casual.

No self-service laundry or ironing facilities are available onboard. Full laundry services are available for a fee.

### ***Ship Contact Information***

Your final documentation packet will contain detailed information including the phone number for your ship and Email address. The Internet Café is available for sending and receiving emails. Wireless connections are available from a number of areas onboard for those who would like to use their own laptops – but not in the staterooms. Charges of approximately 50 cents per minutes will apply for this service and will be posted to your ship board account. When using the Internet Café you will be able to buy different minute packages onboard and is open 24 hours a day with ample computers available.

### ***Weather***

Expected temperatures range from a low of 70° F (night) to a high of 90° F (day). It is advisable to check the internet for up-to-date weather conditions prior to sailing.



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